MEAN WELL

HEP-1000
User's Manual

0. Safety Guidelines 1
1. Introduction 1
1.1 Introduction 1
1.2 Features 1
1.3 Order Information 1
1.4 Main Specification 2
2. Mechanical Specification and Input/Output Terminals 4
2.1 Mechanism 4
3.Functions 5
3.1 Input Voltage Range 5
3.2 Inrush Current Limiting 5
3.3 Rated Power 5
3.4 Power Factor Correction (PFC) 5
3.5 Output Voltage/Current Adjustment 6
3.6 Short-Circuit and Over-Current Protection 7
3.7 Over-Voltage Protection 7
3.8 Over-Temperature Protection and Alarm 7
3.9 DC OK Signal 7
3.10 Remote Control 7
3.11 Auxiliary Power 7
3.12 HEP-1000 PMBus Communication Interface 8
3.13 CAN Bus Communication Interface 13
4.Notes on Operation 14
4.1 Installation Method 14
4.2 Derating 14
4.3 Warranty 14
4.4 Suggestion of Battery Capacity 14
4.5 Troubleshooting 14

HEP- 1000 User's Manual

0.Safety Guidelines

◎Risk of electrical shock and hazard, all failure should be examined by a qualified technician. Please do not remove the case from the supply by yourself.
◎Please do not change any component on the unit or make any kind of modification on it.
◎The input voltage range is 100-240Vac(50/60Hz), please do not feed in voltage that is over or less than 10% of that range.

1.Introduction

1.1 Introduction

HEP-1000 is equipped with modes of industrial power supply and charger, which can be selected by the communication interface.

1.2 Feature Description

◎Built-in active PFC function.
◎High efficiency up 96%.
◎Fanless design, cooling by free air convection.
◎Aluminum case and filling with heat-conducted glue.
◎Optional wiring type with IP67 rating.
◎Withstand 10G vibration test.
◎-40~70℃ wide operating range.
◎Charger for lead-acid batteries (flooded, Gel and AGM) and Li-ion batteries (lithium iron and lithium manganese).
◎Built-in default 2/3 stage charging curves and programmable curve.
◎Built-in PMBus protocol/ Optional CANBus protocol.
◎Output voltage/current programming.
◎Protections: Short-circuit/ Overload/ Over voltage/ Over temperature.
◎Built-in remote ON-OFF control.
◎DC OK signal.
◎LED indicator.
◎6 years warranty.

1.3 Order Information

1.3.1 Explanation for Encoding

HEP -1000 - 24 □

- Communication protocol option
- Output voltage
- Rated wattage
- Series name

Type	Communication Protocol	Note
Blank	PMBus protocol	In Stock
CAN	CANBus protocol	By request

1.3.2 Marking

◎Please refer to the safety label sticker on the top of the unit before use, shown as Figure 1-1.

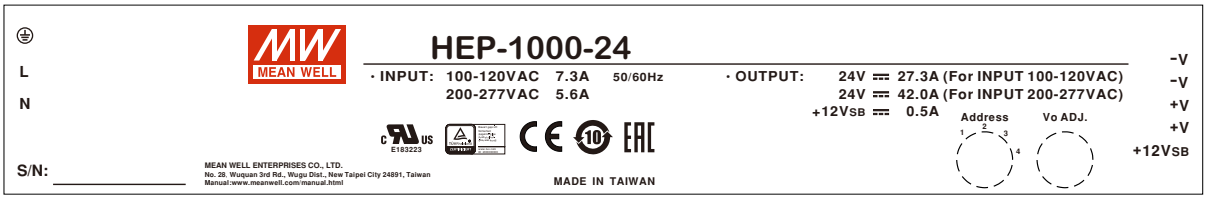


Figure 1-1 Safety label of UHP-1000

1.4 Main Specification

◎Power supply

MODEL		HEP-1000-24	HEP-1000-48	HEP-1000-100
OUTPUT	DC VOLTAGE	24V	48V	100V
	RATED CURRENT	42A	21A	10A
	RATED POWER	1008W	1008W	1000W
	RIPPLE & NOISE (max.) Note.2	200mVp-p	250mVp-p	500mVp-p
	VOLTAGE ADJ. RANGE	By built-in potentiometer, SVR		
		24 ~ 30V	48 ~ 60V	100 ~ 125V
	VOLTAGE TOLERANCE Note.3	±1.0%	±1.0%	±1.0%
	LINE REGULATION	±0.5%	±0.5%	±0.5%
	LOAD REGULATION	±0.5%	±0.5%	±0.5%
	SETUP, RISE TIME	1800ms, 80ms at full load 230VAC /115VAC		
	HOLD UP TIME (Typ.)	16ms / 230VAC at 75% load 12ms / 230VAC at full load		
INPUT	VOLTAGE RANGE Note.4	90 ~ 305VAC 250 ~ 431VDC		
	FREQUENCY RANGE	47 ~ 63Hz		
	POWER FACTOR (Typ.)	PF>0.99/115VAC, PF>0.95/230VAC, PF>0.93/277VAC at full load		
	EFFICIENCY (Typ.)	95%	96%	96%
	AC CURRENT (Typ.)	10.1A / 115VAC 5.3A / 230VAC 4.5A / 277VAC		
	INRUSH CURRENT(Typ.)	Cold start 40A at 230VAC		
	LEAKAGE CURRENT	<0.75mA / 240VAC		
PROTECTION	OVERLOAD	105~125% rated output power		
		Protection type : Constant current limiting, unit will shutdown after 5 sec, re-power on to recover.		
	SHORT CIRCUIT	Constant current limiting, unit will shutdown after 5 sec, re-power on to recover.		
	OVER VOLTAGE	30 ~ 35V	60 ~ 70V	125 ~ 145V
		Protection type :Shut down O/P voltage,re-power on to recover		
	OVER TEMPERATURE	Protection type :Shut down O/P voltage, recovers automatically after temperature goes down		
FUNCTION	OUTPUT VOLTAGE PROGRAMMABLE(PV) Note 5	Adjustment of output voltage is allowable to 50 ~ 125% of nominal output voltage Please refer to the Function Manual.		
	OUTPUT CURRENT PROGRAMMABLE(PC) Note 5	Adjustment of constant current level is allowable to 20 ~ 100% of rated current. Please refer to the Function Manual.		
	REMOTE ON/OFF CONTROL	Power ON : Short circuit Power OFF : Open circuit		
	AUXILIARY POWER	12V @ 0.5A tolerance ±10%, ripple=150mVp-p		
	DC-OK SIGNAL	The TTL signal out, PSU turn on = 4.4 ~ 5.5V ; PSU turn off = 0 ~ 0.5V. Please refer to the Function Manual.		
ENVIRONMENT	WORKING TEMP.	-40 ~ +70℃ (Refer to "Derating Curve")		
	WORKING HUMIDITY	20 ~ 95% RH non-condensing		
	STORAGE TEMP., HUMIDITY	-40 ~ +80℃, 10 ~ 95% RH non-condensing		
	TEMP. COEFFICIENT	±0.03%/℃ (0 ~ 60℃)		
	VIBRATION	20 ~ 500Hz, 10G 12min./1cycle, period for 72min. each along X, Y, Z axes		
SAFETY & EMC (Note.6)	SAFETY STANDARDS	UL62368-1,TUV EN62368-1, EAC TP TC 004 approved; design refer to EN61558-1, EN60335-1(by request)		
	WITHSTAND VOLTAGE	I/P-O/P:3KVAC I/P-FG:2KVAC O/P-FG:1.25KVAC		
	ISOLATION RESISTANCE	I/P-O/P, I/P-FG,O/P-FG:100M Ohms/500VDC/25℃/ 70%RH		
	EMC EMISSION	**Parameter**	**Standard**	**Test Level / Note**
		Conducted	EN55032 (CISPR32)	Class B
		Radiated	EN55032 (CISPR32)	Class B
		Harmonic Current	EN61000-3-2	Class A
		Voltage Flicker	EN61000-3-3	-----
	EMC IMMUNITY	EN55024 , EN61000-6-2		
		Parameter	**Standard**	**Test Level / Note**
		ESD	EN61000-4-2	Level 3, 8KV air ; Level 2, 4KV contact
		Radiated	EN61000-4-3	Level 3
		EFT / Burst	EN61000-4-4	Level 3
		Surge	EN61000-6-2	2KV/Line-Line 4KV/Line-Earth
		Conducted	EN61000-4-6	Level 3
		Magnetic Field	EN61000-4-8	Level 4
		Voltage Dips and Interruptions	EN61000-4-11	>95% dip 0.5 periods, 30% dip 25 periods, >95% interruptions 250 periods
OTHERS	MTBF	197.9K hrs min. Telcordia SR-332 (Bellcore) ; 52.32K hrs min. MIL-HDBK-217F (25℃)		
	DIMENSION	310*144*48.5mm (L*W*H)		
	PACKING	4Kg;4pcs/17Kg/1.04CUFT		

NOTE

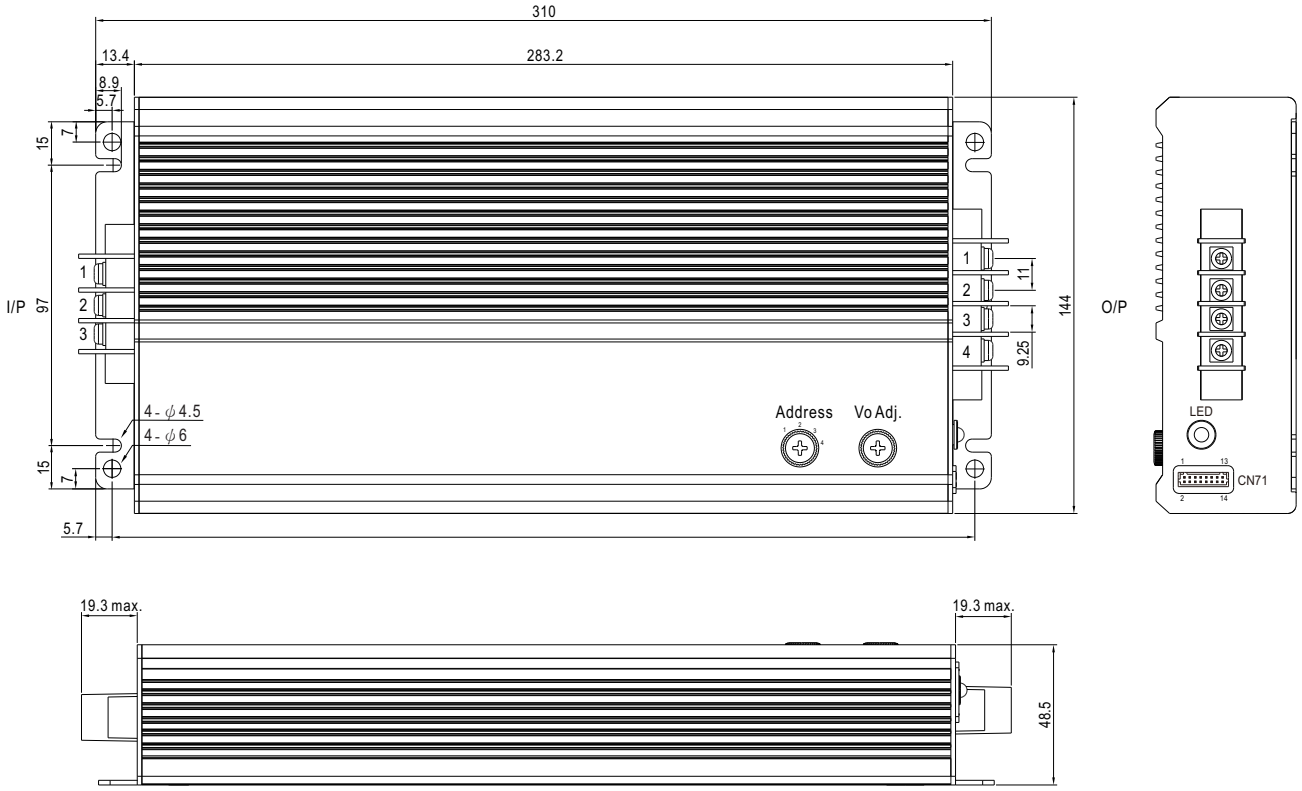
1. All parameters NOT specially mentioned are measured at 230VAC input, rated load and 25℃ of ambient temperature.
2. Ripple & noise are measured at 20MHz of bandwidth by using a 12" twisted pair-wire terminated with a 0.1uf & 47uf parallel capacitor.
3. Tolerance :includes set up tolerance, line regulation and load regulation.
4. Derating may be needed under low input voltages. Please check the derating curve for more details.
5. PV/PC functions when users do not use SVR.
6. The power supply is considered a component which will be installed into a final equipment. All the EMC tests are been executed by mounting the unit on a 720mm*360mm metal plate with 1mm of thickness. The final equipment must be re-confirmed that it still meets EMC directives. For guidance on how to perform these EMC tests, please refer to “EMI testing of component power supplies.” (as available on http://www.meanwell.com)
7. The ambient temperature derating of 3.5℃/1000m with fanless models and of 5℃/1000m with fan models for operating altitude higher than 2000m(6500ft).

◎Charger

MODEL		HEP-1000-24	HEP-1000-48	HEP-1000-100
OUTPUT	BOOST CHARGE VOLTAGE Vboost	28.8V	57.6V	115.2V
	FLOAT CHARGE VOLTAGE Vfloat	27.6V	55.2V	110.4V
	RECOMMENDED BATTERY CAPACITY(AMP HOURS)(Note 2)	120 ~ 350AH	60 ~ 175AH	30 ~ 85AH
	BATTERY TYPE	Open & Sealed Lead Acid		
	OUTPUT CURRENT	35A	17.5A	8.7A
INPUT	VOLTAGE RANGE Note 3	90 ~ 305VAC 250 ~ 431VDC		
	FREQUENCY RANGE	47 ~ 63Hz		
	POWER FACTOR (Typ.)	PF>0.99/115VAC, PF>0.95/230VAC, PF>0.93/277VAC at full load		
	EFFICIENCY (Typ.)	95%	96%	96%
	AC CURRENT (Typ.)	10.1A / 115VAC 5.3A / 230VAC 4.5A / 277VAC		
	INRUSH CURRENT(Typ.)	Cold start 40A at 230VAC		
	LEAKAGE CURRENT	<0.75mA / 240VAC		
PROTECTION	SHORT CIRCUIT	Constant current limiting, unit will shutdown after 5 sec, re-power on to recover.		
	OVER VOLTAGE	30 ~ 35V	60 ~ 70V	125 ~ 145V
		Protection type :Shut down O/P voltage,re-power on to recover		
	OVER TEMPERATURE	Protection type :Shut down O/P voltage, recovers automatically after temperature goes down		
FUNCTION	REMOTE ON/OFF CONTROL	Power ON : Short circuit Power OFF : Open circuit		
	AUXILIARY POWER	12V @ 0.5A tolerance ±10%, ripple=150mVp-p		
	DC-OK SIGNAL	The TTL signal out, PSU turn on = 4.4 ~ 5.5V ; PSU turn off = 0 ~ 0.5V. Please refer to the Function Manual.		
ENVIRONMENT	WORKING TEMP.	-40 ~ +70℃ (Refer to "Derating Curve")		
	WORKING HUMIDITY	20 ~ 95% RH non-condensing		
	STORAGE TEMP., HUMIDITY	-40 ~ +80℃, 10 ~ 95% RH non-condensing		
	TEMP. COEFFICIENT	±0.03%/℃ (0 ~ 60℃)		
	VIBRATION	20 ~ 500Hz, 10G 12min./1cycle, period for 72min. each along X, Y, Z axes		
SAFETY & EMC (Note.4)	SAFETY STANDARDS	UL62368-1,TUV EN62368-1, EAC TP TC 004 approved; design refer to EN61558-1, EN60335-1(by request)		
	WITHSTAND VOLTAGE	I/P-O/P:3KVAC I/P-FG:2KVAC O/P-FG:1.25KVAC		
	ISOLATION RESISTANCE	I/P-O/P, I/P-FG,O/P-FG:100M Ohms/500VDC/25℃/ 70%RH		
	EMC EMISSION	**Parameter**	**Standard**	**Test Level / Note**
		Conducted	EN55032 (CISPR32)	Class B
		Radiated	EN55032 (CISPR32)	Class A
		Harmonic Current	EN61000-3-2	Class A
		Voltage Flicker	EN61000-3-3	-----
	EMC IMMUNITY	EN55024 , EN61000-6-2		
		Parameter	**Standard**	**Test Level / Note**
		ESD	EN61000-4-2	Level 3, 8KV air ; Level 2, 4KV contact
		Radiated	EN61000-4-3	Level 3
		EFT / Burst	EN61000-4-4	Level 3
		Surge	EN61000-6-2	2KV/Line-Line 4KV/Line-Earth
		Conducted	EN61000-4-6	Level 3
		Magnetic Field	EN61000-4-8	Level 4
		Voltage Dips and Interruptions	EN61000-4-11	>95% dip 0.5 periods, 30% dip 25 periods, >95% interruptions 250 periods
OTHERS	MTBF	197.9K hrs min. Telcordia SR-332 (Bellcore) ; 52.32K hrs min. MIL-HDBK-217F (25℃)		
	DIMENSION	310*144*48.5mm (L*W*H)		
	PACKING	4Kg;4pcs/17Kg/1.04CUFT		
NOTE	1. All parameters NOT specially mentioned are measured at 230VAC input, rated load and 25℃ of ambient temperature. 2. This is Mean Well's suggested range. Please consult your battery manufacturer for their suggestions about maximum charging current limitation. 3. Derating may be needed under low input voltages. Please check the derating curve for more details. 4. The power supply is considered a component which will be installed into a final equipment. All the EMC tests are been executed by mounting the unit on a 720mm*360mm metal plate with 1mm of thickness. The final equipment must be re-confirmed that it still meets EMC directives. For guidance on how to perform these EMC tests, please refer to “EMI testing of component power supplies.” (as available on http://www.meanwell.com) 5. The ambient temperature derating of 3.5℃/1000m with fanless models and of 5℃/1000m with fan models for operating altitude higher than 2000m(6500ft).			

2.Mechanical Specification and Input/Output Terminals

2.1 Mechanism



※ Output voltage current level can be adjusted through internal potentiometer.(Vo Adj.)
(Can access by removing the rubber stopper on the case.)
※ PMBus interface address selection.(Address)

AC Input Terminal Pin No. Assignment

Pin No.	Assignment
1	FG ⏚
2	AC/L
3	AC/N

DC Output Terminal Pin No. Assignment

Pin No.	Assignment
1,2	-V
3,4	+V

Figure 2-1

※ LED Status Indicators

Power supply mode

LED	Description
Green	The unit functions normally
Red (Flashing)	The LED will flash with red light when internal temperature reaches 95℃. Under this condition, the unit is still operating normally without entering OTP. (In the meantime, an alarm signal will be sent out through the PMBus/CAN bus interface)
Red	Abnormal status (Over temperature protection, overload protection)

Charger mode

LED	Description
Green	Float(stage 3)
Orange	Charging (stage 1 or stage 2)
Red (Flashing)	The LED will flash with red light when internal temperature reaches 95℃. Under this condition, the unit is still operating normally without entering OTP. (In the meantime, an alarm signal will be sent out through the PMBus/CAN bus interface)
Red	Abnormal status (Over temperature protection, charge timeout)

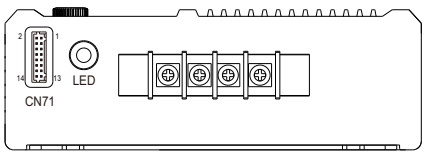
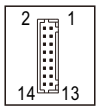


Figure 2-2 HEP-1000 output panel

※ Control Pin No. Assignment(CN71)



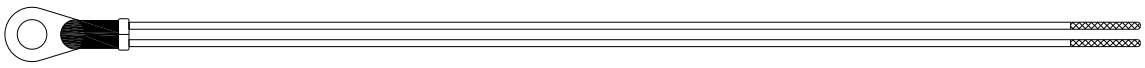
Pin No.	Function	Description
1	PV	Connection for output voltage programming.(Note1)
2	PC	Connection for constant current level programming.(Note.1)
3,4	GND (Signal)	Negative output voltage signal.
5	Remote ON-OFF	The unit can turn the output ON/OFF by dry contact between Remote ON/OFF and 12-AUX.(Note.2) Short (0.8 ~ 13.2V) : Power ON ; Open(0 ~ 0.5V) : Power OFF ; The maximum input voltage is 13.2V
6	DC-OK	Low (0 ~ 0.5V) : When Vout≦77%±6% at power mode. Vout≦66%±6% at charger mode. High (4.4 ~ 5.5V) : When Vout≧80%±6% at power mode. Vout≧67%±6% at charger mode. The maximum sourcing current is 10mA and only for output.(Note.2)
7,8	+12V-AUX	Auxiliary voltage output, 10.8~13.2V, referenced to GND-AUX (pin9 & 10). The maximum load current is 0.5A. This output is not controlled by "Remote ON-OFF".
9,10	GND-AUX	Auxiliary voltage output GND. The signal return is isolated from the output terminals (+V & -V).
11	SDA	For PMBus model: Serial Data used in the PMBus interface. (Note.2)
	CANH	For CANBus model: Data line used in CANBus interface. (Note.2)
12	SCL	For PMBus model: Serial Clock used in the PMBus interface. (Note.2)
	CANL	For CANBus model: Data line used in CANBus interface. (Note.2)

Note1: Non-isolated signal, referenced to [GND(signal)].
Note2: Isolated signal, referenced to GND-AUX.

HEP-1000 Temperature compensation

13	+S	Positive sensing for remote sense.
14	-S	Negative sensing for remote sense.

◎To enable temperature compensation function, connect the NTC sensor that comes with the supply to RTH+ and RTH-. Default setting is -3mV/Cell/℃, compensation values also can be adjusted to 4mV/Cell/℃ or -5mV/Cell/℃ through the SBP-001, the charge programmer.



3.Functions

3.1 Input Voltage Range

◎The input voltage range is AC90~305V or DC250~431V.

◎To ensure proper operation, AC input should be within the pre-specified range. A wrong input will cause the supply unit operating improperly, losing PFC function or even damaging the unit in a worst case scenario.

◎The efficiency will be lower and the output current will be automatically limited to a predetermined safe value if the unit is applied with a lower input voltage. Please refer to 4.2 Derating for more information.

3.2 Inrush Current Limiting

◎Built-in inrush current limiting circuit .

◎If adding an external switch (a relay/ a circuit breaker) at the input side is required, choose switches that are able to withstand inrush current of the unit.

◎Since the inrush current limiting circuit mainly consists of a NTC thermistor and a relay, inrush current will be much higher than the specified value if the input thermistor in not allowed sufficient time to cool down. After turning off the supply, a 10 second cool down period is recommended before turning on again.

3.3 Output Power

◎Power supply mode

HEP-1000-24 : 1008W (24V / 42A)　　HEP-1000-48 : 1008W (48V / 21A)
HEP-1000-100 : 1000W (100V / 10A)

◎Charger mode

HEP-1000-24 : 1008W (28.8V / 35A)　　HEP-1000-48 : 1008W (57.6V / 17.5A)
HEP-1000-100 : 1002W (115.2V / 8.7A)

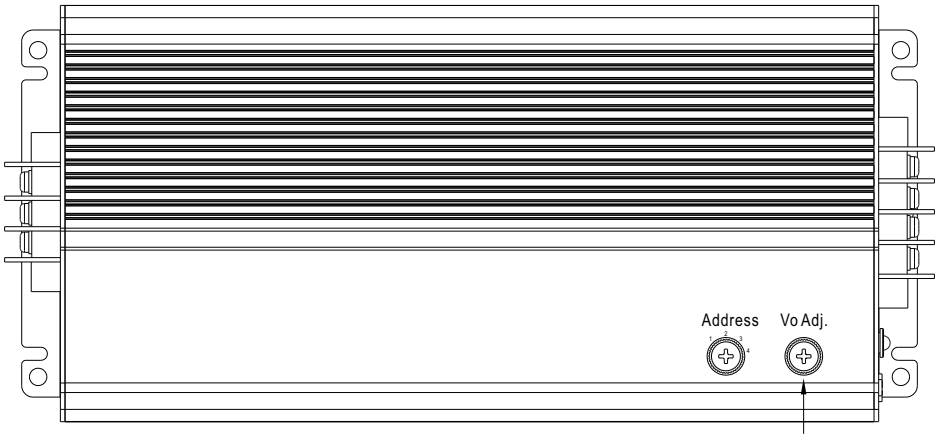
3.4 Power Factor Correction (PFC)

◎Built-in active power factor correction (PFC) function, power factor (PF) will be 0.95 or better when the input voltage is in a range of 90 ~ 230Vac and operated at full load condition. PF will be less than 0.95 if the output is not at full load or the input voltage is higher than 230Vac.

3.5 Output Voltage/Current Adjustmen

3.5.1 Output voltage adjustment

Output voltage can be trimmed by adjusting SVR (which can be found on the top case). Please utilize an insulated cross-head screwdriver to make an adjustment.



3.5.2 Output Voltage Adjustment by an External 0-5Vdc Source (Output Voltage Programming)

(1)Connect output of the external DC source to PV (PIN 1) and GND (PIN 3 or PIN 4) on CN71, as shown in Figure 3-1.

(2)Relationship between output voltage and external DC source is shown in Figure 3-2.

(3)When increasing the output to a higher voltage level, please reduce the loading current accordingly. Output wattage of the unit should not exceed the rated value under any circumstance.

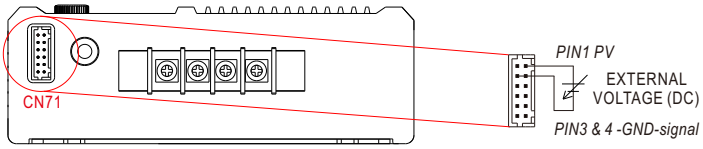


Figure 3-1 Connection of external DC voltage source

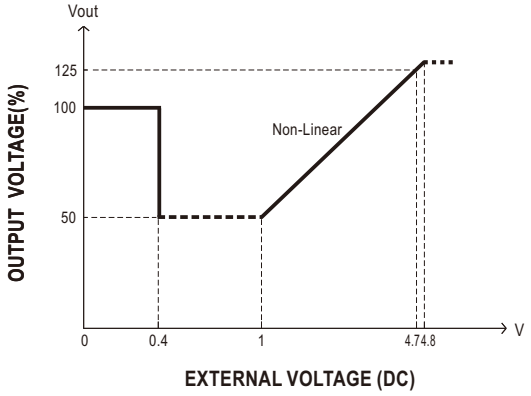
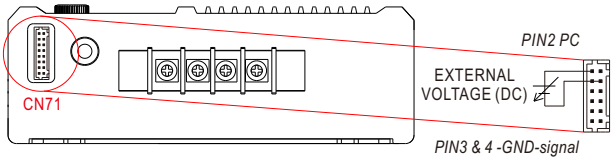


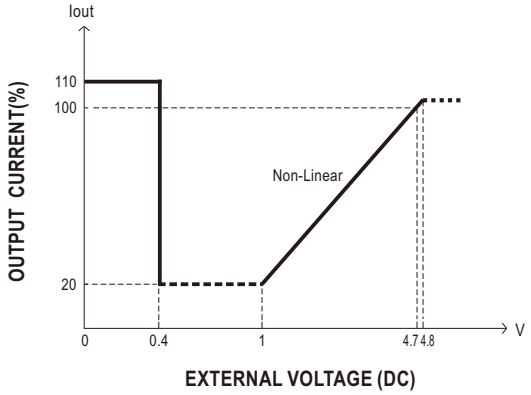
Figure 3-2

3.5.3 Output current adjustment (Output Current Programming)

※ Constant current level can be adjusted within a range of 20 -100% of the rated current via an external DC source, wiring is shown as below.



Relationship between output current and external DC source is shown as below.



Note: The supply will trigger OLP to shut down itself if the output stays on constant current level condition for more than 5 seconds.

3.6 Short Circuit Protection & Over Current Protection

◎The protection activates when the output is short-circuited or the output current exceeds 110% ±5% of the rated output current. Re-power on to recover when the short-circuit/overload condition is removed.

3.7 Over Voltage Protection (OVP)

◎Built-in over voltage protection circuit.

◎OVP triggering points vary in different output models. Please refer to the specification sheet for detailed information.

◎Once OVP is triggered, leave the unit off for 10 seconds before recycling AC again.

3.8 Over Temperature Protection (OTP) and Alarm

◎Once the internal temperature exceeds a threshold value, the supply will shut down automatically. Please switch off the AC, remove all possible causes and then leave the unit cooling down to a normal working temperature (approximate 10 minutes ~ 1 hour) before repower on again.

◎When the internal temperature reaches 95℃, trigger point of a thermal alarm, the LED will flash in red and there will be an alarm signal sent out through the PMBus/CANBus interface. Even so, the unit is still operating normally.

3.9 DC OK Signal

◎Built-in DC output voltage detection circuit.

◎When DC output voltage is within a normal range, there is “HIGH” (4.4 ~5.5V) signal sent out though DC-OK on CN71. (Referenced to GND-AUX).

◎When DC output voltage is out of a normal range, there is “LOW” (0 ~0.5V) signal sent out though DC-OK on CN71. (Referenced to GND-AUX).

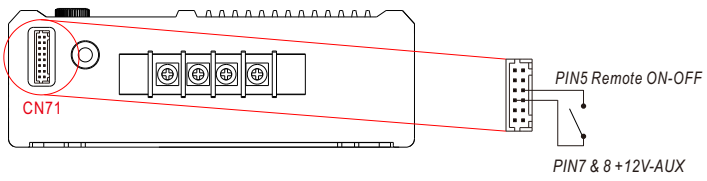
◎Maximum output current 10mA.

3.10 Remote Control

◎Built-in remote ON/OFF control circuit. Refer to Figure 3-3.

◎Please be aware that “ON/OFF” and “+12V-AUX” on CN71 should be linked together to allow the unit to operate normally; If kept open, there will be no output voltage.

◎Maximum input voltage 13.2V.



Remote ON-OFF	Power Supply Status
Short circuit	ON
Open circuit	OFF

Figure 3-3 Connection of Remote Control

3.11 Auxiliary Output

◎Built-in 12V/0.5A auxiliary output.

3.12 HEP-1000 PMBus Communication Interface

◎HEP-1000 is compliant with PMBus Rev.1.1, the maximum communication speed is 100KHz and has the capability of identifying up to 4 addressed units.

◎PMBus communication interface is able to provide the current operating status and information. Supported information is as below:

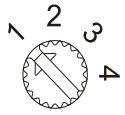
1.Output voltage, current and internal temperature.
2.Alarm and status.
3.Manufacturer and mode data.
4.Enabling/disabling of charger mode and Read/wire on charge curve settings.

3.12.1 PMBus Device Addressin

Each HEP-1000 unit should have their unique and own device address to communicate over the PMBus. 7-bit address setting is used to assign advice address, shown in the description below.

MSB						LSB
1	0	0	0	0	A1	A0

A0-A2 allow users to designate an address for the HEP-1000 unit, these two bits are defined through a rotary witch on the top case. There are up to 4 different addresses are available to be assigned. Please refer to Table 3-1 for the detailed setup advice.



Device No.	Position of switch	Device address	
		A0	A1
0	1	0	0
1	2	1	0
2	3	0	1
3	4	1	1

Table 3-1

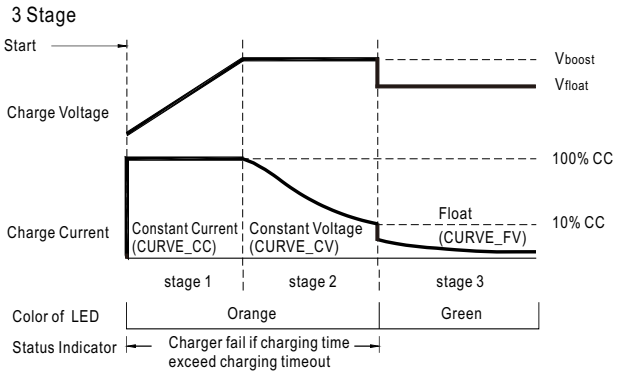
3.12.2 Charge Curve

◎Charger mode can be activated through Command B4h CURVE_CONFIG of PMBus, set CUVE of CURVE_CONFIG at "1" and then reboot the supply. Once charger mode is on, the additional PMBus commands, including charge curves, become valid.

◎There are 4 built-in charging curves, "default", "gel battery", "flooded battery" and "AGM battery". Each curve can be selected via Command B4h CURVE_CONFIG, shown in Table 3-2.

In addition, users are able to customize their own charge curves, which will be stored to "default" after modification. Constant voltage can be set by Command B1h CURVE_CV; Float voltage can be set by Command B2h CURVE_FV; Charge current of stage 1 can be set by Command B0h CURVE_CC; Taper current level for stage 2 to stage 3 can be set by Command B3h CURVE_TC. Please refer to the following PMBus Command List in 3.12.7 for detailed information on commands and parameters.

◎ Default 3 stage charging curve



◎ Suitable for lead-acid batteries (flooded, Gel and AGM) and Li-ion batteries (lithium iron and lithium manganese).

Figure 3-4

◎ Embedded 3 stage charging curve

MODEL	Description	Vboost	Vfloat	CC (default)
24V	Default, programmable	28.8	27.6	35A
	Pre-defined, gel battery	28	27.2	
	Pre-defined, flooded battery	28.4	26.8	
	Pre-defined, AGM battery	29	27	
48V	Default, programmable	57.6	55.2	17.5A
	Pre-defined, gel battery	56	54.4	
	Pre-defined, flooded battery	56.8	53.6	
	Pre-defined, AGM battery	58	54	
100V	Default, programmable	115.2	110.4	8.7A
	Pre-defined, gel battery	112	108.8	
	Pre-defined, flooded battery	113.6	107.2	
	Pre-defined, AGM battery	116	108	

Table 3-2

Note:
When using this charger unit, please configured the system with recommended battery capacity by specification defined. Should battery capacity in use be much smaller so that user needs to set a low current for charging, under such condition it might cause higher current ripple.

NOTE: 1.The updated charging parameters are saved into EEPROM. The updated charging curve takes effect after HEP-1000 is restarted.
2. When charging curve is enabled, the following commands will be invalid while other PMBus commands are effective: Command 01h OPERATION (regarding Remote ON-OFF function), Command 22h VOUT_TRIM (regarding Output voltage programming function) and Command 46h IOUT_OC_FAULT_LIMIT (regarding Output current programming function).

3.12.3 PMBus Control Setting

There are two means to control the power supply, analog signals and digital communication. Analog is the default setting for the supply, signals including PV, PC and SVR can be used immediately once receiving the supply. The digital communication of PMBus is initially uncontrollable but readable. To activate the adjustment commands of OPEREATION (01h, regarding remote ON-OFF function), VOUT_TRIM(22h, regarding output voltage programming function) and IOUT_OC_FAULT_LIMIT (46h, regarding output current programming function), set PM_CTRL of SYSTEM_CONFIG(BEh) at "1" and then reboot the supply. Once the digital communication dominates the supply, the analog signals become invalid.

3.12.4 Factory Resetting

Users can follow the steps below to restore factory settings for commands: 01h, 22h, 22h, 46h, BEh, B0~B7.

1.Set the rotary switch at position 1.

2.Turn on the AC without remote on, there should be no voltage at the output.

3.Within 15 seconds, rotate the switch from position 1 to position 4 and then back to position1.

4.The green LED flashing 3 times means the process is successfully done.

5.Restart the supply to load factory settings.

3.12.5 Initial Operational Behavior Setting

Initial behavior of the power supply can be changed by setting OPERATION_INIT of SYSTEM_CONFIG(BEh), for example: power on without output. For detailed information, please refer to 3.13.6 PMBus Command List.

3.12.6 PMBus Command List

◎The command list of the HEP-1000 is shown in Table 3-3. It is compliant with the standard protocol of PMBus Rev. 1.1. For detailed information, please refer to PMBus official website (http://pmbus.org/specs.html).

Table 3-3

Command Code	Command Name	Transaction Type	# of data Bytes	Description
01h	OPERATION	R/W Byte	1	Remote ON/OFF control
02h	ON_OFF_CONFIG	Read Byte	1	ON/OFF function configuration
19h	CAPABILITY	Read Byte	1	Capabilities of a PMBus device
20h	VOUT_MODE	R Byte	1	Define data format for output voltage (format: Linear, 24/48V:N= -9; 100V:N=-7)
21h	VOUT_COMMAND	R Word	2	Output voltage setting value (format: Linear, 24/48V:N= -9; 100V:N=-7)
22h	VOUT_TRIM	R/W Word	2	Output voltage trimmed value (format: Linear, 24/48V:N= -9; 100V:N=-7)
46h	IOUT_OC_FAULT_LIMIT	R/W Word	2	Output overcurrent setting value (format: Linear, 24/48V:N= -4; 100V:N=-6)
47h	IOUT_OC_FAULT_RESPONSE	R Byte	1	Define protection and response when an output overcurrent fault occurred
79h	STATUS_WORD	R Word	2	Summary status reporting
7Ah	STATUS_VOUT	R Byte	1	Output voltage status reporting
7Bh	STATUS_IOUT	R Byte	1	Output current status reporting
7Ch	STATUS_INPUT	R Byte	1	AC input voltage status reporting
7Dh	STATUS_TEMPERATURE	R Byte	1	Temperature status reporting
7Eh	STATUS_CML	R Byte	1	Communication, logic, Memory status reporting
80h	STATUS_MFR_SPECIFIC	R Byte	1	Manufacture specific status reporting
88h	READ_VIN	R Word	2	AC input voltage reading value (format: Linear, N=-1)
8Bh	READ_VOUT	R Word	2	Output voltage reading value (format: Linear, 24/48V:N= -9; 100V:N=-7)
8Ch	READ_IOUT	R Word	2	Output current reading value (format: Linear, 24/48V:N= -4; 100V:N=-6)
8Dh	READ_TEMPERATURE_1	R Word	2	Temperature 1 reading value (format: Linear, N= -3)
98h	PMBUS_REVISION	R Byte	1	The compliant revision of the PMBus (default: 11h for Rev. 1.1)
99h	MFR_ID	Block Read	12	Manufacturer's name
9Ah	MFR_MODEL	Block Read	12	Manufacturer's model name
9Bh	MFR_REVISION	Block Read	24	Firmware revision
9Ch	MFR_LOCATION	Block R/W	3	Manufacturer's factory location
9Dh	MFR_DATE	Block R/W	6	Manufacture date. (format: YYMMDD)
9Eh	MFR_SERIAL	Block R/W	12	Product serial number

Valid when CURVE_CONFIG:CUVE = 1

Command Code	Command Name	Transaction Type	# of data Bytes	Description
B0h	CURVE_CC	R/W Word	2	Constant current setting value of charging curve (format: Linear, 24/48V:N= -4; 100V:N=-6)
B1h	CURVE_CV	R/W Word	2	Constant voltage setting value of charging curve (format: Linear, 24/48V:N= -9; 100V:N=-7)
B2h	CURVE_FV	R/W Word	2	Constant voltage setting value of charging curve (format: Linear, 24/48V:N= -9; 100V:N=-7)
B3h	CURVE_TC	R/W Word	2	Taper current setting value of charging curve (format: Linear, 24/48V:N= -4; 100V:N=-6)
B4h	CURVE_CONFIG	R/W Word	2	Configuration setting of charging curve
B5h	CURVE_CC_TIMEOUT	R/W Word	2	CC stage timeout setting value of charging curve (format: Linear, N= 0)
B6h	CURVE_CV_TIMEOUT	R/W Word	2	CV stage timeout setting value of charging curve (format: Linear, N= 0)
B7h	CURVE_FLOAT_TIMEOUT	R/W Word	2	Floating timeout setting value of charging curve (format: Linear, N= 0)
B8h	CHG_STATUS	READ Word	2	Charger's status reporting
BEh	SYSTEM_CONFIG	R/W Word	2	System setting
BFh	SYSTEM_STATUS	READ Word	2	System status

Note：

◎Definition of Command B4h CURVE_CONFIG:

	Bit7	Bit6	Bit5	Bit4	Bit3	Bit2	Bit1	Bit0
High byte	-	-	-	-	-	FVTOE	CVTOE	CCTOE
Low byte	CUVE	STGS	-	-	TCS		CUVS	

Low byte

Bit 1-0 CUVS : Charge Curve Selection

00＝Customized Charge Curve (default)

01＝Gel Battery

10＝Flooded Battery

11＝AGM Battery

Bit 3-2 TCS: Temperature Compensation Setting

00＝disable

01＝-3 mV/℃/cell (default)

10＝-4 mV/℃/cell

11＝-5 mV/℃/cell

Bit 6 STGS: 2/3 Stage Charge Setting

0＝3 stage charge (default, CURVE_VBST and CURVE_V FLOAT)

1＝2 stage charge (only CURVE_VBST)

Bit 7 CUVE : Charge Curve Function Enable

0＝disabled，power supply mode(default)

1＝enabled，charger mode

High byte

Bit 0 CCTOE: Constant Current Stage Timeout Indication Enable

0＝disabled (default)

1＝enabled

Bit 1 CVTOE : Constant Voltage Stage Timeout Indication Enable

0＝disabled (default)

1＝enabled

Bit 2 FVTOE: Constant Voltage Stage Timeout Indication Enable

0＝disabled (default)

1＝enabled

◎Definition of Command B8h CHG_STATUS：

	Bit7	Bit6	Bit5	Bit4	Bit3	Bit2	Bit1	Bit0
High byte	FVTOF	CVTOF	CCTOF	-	BTNC	NTCER	-	-
Low byte	-	-	-	-	FVM	CVM	CCM	FULLM

Low byte

Bit 0 FULLM : Fully Charged Mode Status

0＝NOT fully charged

1＝fully charged

Bit 1 CCM : Constant Current Mode Status

0＝the charger NOT in constant current mode

1＝the charger in constant current mode

Bit 2 CVM : Constant Voltage Mode Status

0＝the charger NOT in constant voltage mode

1＝the charger in constant voltage mode

Bit 3 FVM : Float Mode Status

0＝the charger NOT in float mode

1＝the charger in float mode

Bit 2 NTCER : Temperature Compensation Status

0＝NO short-circuit in the circuitry of temperature compensation

1＝the circuitry of temperature compensation has short-circuited

Bit 3 BTNC : Battery Detection

0＝battery detected

1＝No battery detected

Bit 5 CCTOF : Time Out Flag of Constant Current Mode

0＝NO time out in constant current mode

1＝constant current mode timed out

Bit 6 CVTOF : Time Out Flag of Constant Voltage Mode

0＝NO time out in constant voltage mode

1＝constant voltage mode timed out

Bit 7 FVTOF : Time Out Flag of Float Mode

0＝NO time out in float mode

1＝float mode timed out

Note:

NTCER : When Temperature Compensation Short occurs, the charger output will shut down and the LED indicator will turn red. The charger will automatically restart after the Temperature Compensation Short condition is removed.

BTNC : When there is no battery detected, the charger stops charging the battery and the LED indicator turns red. The charger needs to re-power on to re-start charging the battery.

CCTOF : When timeout arises in the Constant Current stage, the charger stops charging the battery and the LED indicator turns red. The charger needs to re-power on to re-start charging the battery.

CVTOF : When timeout arises in the Constant Voltage stage, the charger stops charging the battery and the LED indicator turns red. The charger needs to re-power on to re-start charging the battery.

FVTOF : When timeout arises in the Float stage, the charger stops charging the battery and the LED indicator turns green. This charging flow is finished; the charger needs to re-power on to start charging a different battery.

◎Definition of Command BEh SYSTEM_CONFIG:

	Bit7	Bit6	Bit5	Bit4	Bit3	Bit2	Bit1	Bit0
High byte	-	-	-	-	-	-	-	-
Low byte	-	-	-	-	-	OPERATION_INIT		PM_CTRL

Low byte

Bit 0 PM_CTRL: PMBus Control Selection

0＝Output voltage and current controlled by SVR/PV/PC (default)

1＝Output voltage, current and remote ON/OFF controlled by PMBus (VOUT_TRIM, IOUT_FAULT_LIMIT, OPERATION)

Bit 1: 2 OPERATION_INIT : OPERATION_INIT : Initial Operational Behavior

0b00＝power on with 0x00: OFF

0b01＝power on with 0x80: ON(default)

0b10＝power on with the last setting

0b11＝Not used

Note: Unsupported settings display with “0”

◎Definition of Command BFh SYSTEM_STATUS:

	Bit7	Bit6	Bit5	Bit4	Bit3	Bit2	Bit1	Bit0
High byte	-	-	-	-	-	-	-	-
Low byte	-	EEPER	INITIAL_ STATE	ADL_ON	-	-	DC_OK	-

Low byte

Bit 1: DC_OK : The DC output Status

0＝DC output too low

1＝DC output at a normal range

Bit 4 ADL_ON : Active dummy load Status

0＝Active dummy load NOT activate

1＝Active dummy load activate

Bit 5 INITIAL_STATE : Initial Stage Indication

0＝The unit NOT in an initial state

1＝The unit in an initial state

Note: Unsupported settings display with “0”

Bit 6 EEPER: EEPROM Access Error

0 = EEPROM accessing normally

1 = EEPROM access error

Note:

1.EEPER: When EEPROM Access Error occurs, the supply stops working and the LED indicator turns red. The supply needs to re-power on to recover after the error condition is removed.

2.Unsupported settings display with "0".

3.12.7 PMBus Data Range and Tolerance

◎Display parameters

PMBus command		Model	Range	Tolerance
88h	READ_VIN	ALL	80 ~ 305V	±10V
8Bh	READ_VOUT	24V	0 ~ 30V	±0.24V
		48V	0 ~ 60V	±0.48V
		100V	0 ~ 125V	±1V
8Ch	READ_IOUT (Note. 1)	24V	0 ~ 50A	±1A
		48V	0 ~ 25A	±0.5A
		100V	0 ~ 12A	±0.25A
8Dh	READ_TEMPERATURE_1	ALL	-40 ~ 110℃	±5℃

Table 3-4

◎Control parameter

PMBus command		Model	Adjustable range	Tolerance	Default
01h	OPERATION	ALL	00h(OFF) / 80h(ON)	N/A	80h(ON)
21h	VOUT_COMMAND	24V	24V	N/A	24V
		48V	48V	N/A	48V
		100V	100V	N/A	100V
22h	VOUT_TRIM	24V	-12 ~ 6V	±0.24V	0V
		48V	-24 ~ 12V	±0.48V	0V
		100V	-50 ~ 25V	±1V	0V
B1h	CURVE_VBST	24V	18 ~ 30V	±0.24V	28.8V
		48V	36 ~ 60V	±0.48V	57.6V
		100V	72 ~ 120V	±1V	115.2V

PMBus command		Model	Adjustable range	Tolerance	Default
B2h	CURVE_VFLOAT	24V	18V ~ VBST	±0.24V	27.6V
		48V	36V ~ VBST	±0.48V	55.2V
		100V	72V ~ VBST	±1V	110.4V
46h	IOUT_OC_FAULT_LIMIT	24V	8.43 ~ 46.18A	±1A	46.18A
		48V	4.25 ~23.06A	±0.5A	23.06A
		100V	2 ~ 11A	±0.25A	11A
B0h	CURVE_ICHG	24V	7 ~ 35A	±1A	35A
		48V	3.5 ~ 17.5A	±0.5A	17.5A
		100V	1.75 ~ 8.7A	±0.25A	8.7A
B3h	CURVE_ITAPER	24V	1.75~10.5A	±1A	3.5A
		48V	0.87~5.25A	±0.5A	1.75A
		100V	0.45~2.6A	±0.25A	0.87A
B4h	CURVE_CONFIG	ALL	N/A	N/A	0004h
B5h	CURVE_CC_TIMEOUT	ALL	60~64800 minute	±5 minute	600 minute
B6h	CURVE_CV_TIMEOUT				
B7h	CURVE_FLOAT_TIMEOUT				
BFh	SYSTEM_CONFIG	ALL	N/A	N/A	02h

Table 3-5

Note:

1.READ_IOUT will display ZERO amp when output current is less than values in the table below.

Model	Minimum readable current
24V	1.7A±1A
48V	0.85A±0.5A
100V	0.4A±0.25A

Table 3-6

2.When using PMBus to adjust output voltage, VOUT_COMMAND only can be used to display the voltage of the unit and cannot be written. It is VOUT_TRIM that provides voltage trimming function. Taking HEP-1000-24 as an example, to get a 12V output, please set value of VOUT_TRIM to -12V. Adjustable voltage range for each model is shown as below.

Model	Adjustable voltage range
24V	12 ~ 30V
48V	24 ~ 60V
100V	50 ~ 125V

Table 3-7

3.The value of CURBE_FV should be set less or equal to CURVE_CV, if CURVE_FV is greater than CURVE_CV, it will be saved ad CURVE_FV = CURVECV in EPPROM.

◎Please refer to the specification for PV/PC or SVR function.

3.13 CANBus Communication Interface

◎For further CANBus information, Please contact MEAN WELL for detail.

4.Notes on Operation

4.1 Wiring for battery

◎Before battery connection, please make sure there is no reverse polarity. It is highly recommended using RED wire for (+) connection and BLACK wire for (-) connection.

◎Select suitable wire guage based on rated charging current, as table below.

AWG	CROSS SECTION(mm^2)	Max. Current(A) UL1015(600V 105℃)
10	5.265	35
12	3.309	22
14	2.081	12
16	1.309	8
18	0.823	6

Table 4-1 Suggested wire selection for input/output wirings

4.2 Derating

◎When HEP-1000 is operating at a lower AC input voltage, it will de-rate its output current automatically to protect itslef, shown as Figure 4-2.

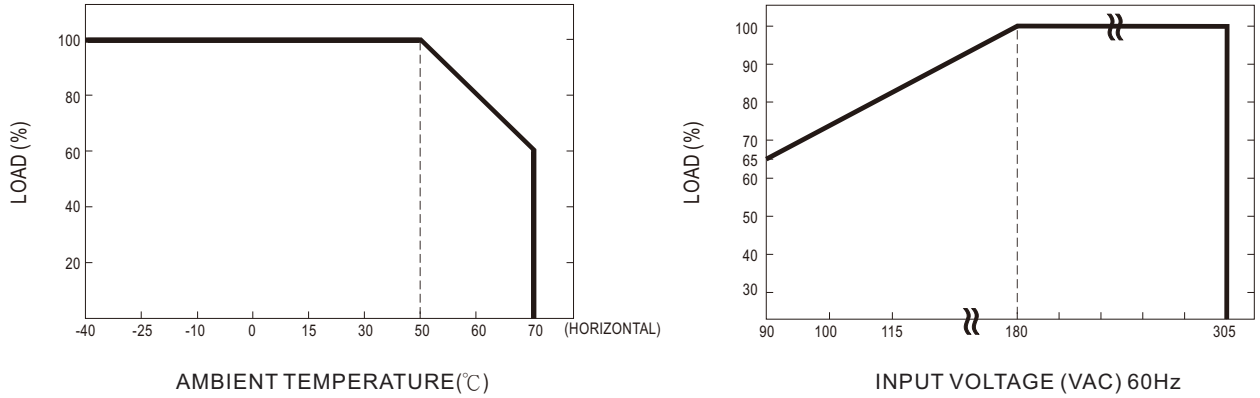


Figure 4-2 Output derating curves

4.3 Warranty

◎A six year global warranty is provided under normal operation. Please do not change any component or modify the unit by yourself or MEANWELL may reserve the right not to provide the complete warranty service.

4.4 Suggestion of Battery Capacity

For Lead-acid

Model	Battery capacity
HEP-1000-24	120-350Ah
HEP-1000-48	60-175Ah
HEP-1000-100	30-85Ah

Note: 1.Using battery capacity larger than the suggested value will not lead to damage of the battery. The main drawback is it may take longer to fully charge the battery.

2.If you are unsure about max allowable charging current of your battery, please refer to the battery's technical specification or consult its manufacturer.

4.5 Troubleshooting

If you are unable to clarify the problem you are facing, please contact MEAN WELL or any of our distributors for repair service.

Failure State	Possible Cause	Suggested Solutions
No output voltage	Output reverse polarity	Send back for repair
	Over temperature protection	Decrease the surrounding temperature
LED indicator does not turn Green after a long charging period	The charger in 2 stage charge	It is normal to show red LED in 2 stage charge when fully charged
	Output cables are too thin	Replace with suitable wire gauge
	Battery is over lifetime or damaged damaged	Replace with a new battery

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